



Legislation Text

File #: 16-515, **Version:** 1

AUTHORIZATION FOR THE EXPENDITURE OF FUNDS TO INFOR PUBLIC SECTOR, INC., FOR THE CITY'S ANNUAL HANSEN MAINTENANCE RENEWAL

Staff Contact: Sam McAllen, Director, Development Services

Purpose and Recommended Action

This is a request for City Council to approve the expenditure of funds to Infor Public Sector, Inc., for the city's annual Hansen software maintenance renewal. Staff recommends Council approve the renewal of the Hansen software service and maintenance from 12/01/2016 through 11/30/2017, in an amount not to exceed \$120,900. This amount will cover this year's maintenance renewal as well as a 20% contingency for any fluctuation in cost due to taxes, fees and additional licenses.

Background

On May 28, 2002, Council approved an agreement with Hansen Information Technologies, Inc. as the new development tracking system for the city. Hansen is currently used for permits, code compliance, and utility asset management. Hansen has since changed its name to Infor Public Sector, Inc.; but is still the copyright owner of the Hansen software and is the only vendor that has the unrestricted ability to access and modify these software products in order to provide fixes, updates, and upgrades. The city's current agreement has an indefinite term and allows Hansen to bill the city separately for service and maintenance. Currently, the city is in the process of creating an RFP to replace a portion of the Hansen software. Renewing the maintenance for one more year will allow city staff the time needed to complete the RFP process and establish a new agreement, while ensuring our current software is being maintained.

Previous Related Council Action

Council approved the RFP for Hansen Technologies on May 25, 2002.

Council approved a one year maintenance renewal on November 24, 2014.

Council approved a one year maintenance renewal on October 13, 2015.

Community Benefit/Public Involvement

Hansen is a business management software suite used by Water Services, Building Safety, and Code Compliance. Water Services uses Hansen for inventory management, asset management, and work order management. Building Safety and Code Compliance utilize Hansen for permit application, permit management and permit review.

Budget and Financial Impacts

Annually, the Hansen maintenance renewals are budgeted and paid for by Water Services and the Technology Replacement Fund (TRF).

Cost	Fund-Department-Account
\$ 57,878	2591-18401-522700, Technology Replacement Fund
\$ 63,022	2360-17120-522700, Water Services

Capital Expense? No.

Budgeted? Yes.

Requesting Budget or Appropriation Transfer? No.