



Legislation Details (With Text)

File #: 17-310 **Version:** 1 **Name:** Services Agreement - CI Technologies, Inc.
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Title: AUTHORIZATION TO ENTER INTO A SERVICES AGREEMENT WITH CI TECHNOLOGIES, INC. AND EXPENDITURE AUTHORITY FOR THE PURCHASE OF INTEGRITY SOFTWARE PRODUCTS, SERVICE, AND MAINTENANCE FOR THE GLENDALE POLICE DEPARTMENT
Staff Contact: Rick St. John, Police Chief

Sponsors:

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Code sections:

Attachments: 1. Services Agreement

Date	Ver.	Action By	Action	Result
6/27/2017	1	City Council		

AUTHORIZATION TO ENTER INTO A SERVICES AGREEMENT WITH CI TECHNOLOGIES, INC. AND EXPENDITURE AUTHORITY FOR THE PURCHASE OF INTEGRITY SOFTWARE PRODUCTS, SERVICE, AND MAINTENANCE FOR THE GLENDALE POLICE DEPARTMENT
Staff Contact: Rick St. John, Police Chief

Purpose and Recommended Action

This is a request for City Council to authorize the City Manager to enter into a five (5) year services agreement with CI Technologies, Inc. and approve the expenditure of funds in an amount not to exceed \$61,300 over the life of the agreement for police integrity software products, service, and maintenance for the Glendale Police Department.

Background

The Glendale Police Department requires software that organizes and tracks the Professional Standards Unit investigations (investigation of policy violations, citizen complaints, response to resistance and similar types of incidents). The software currently in use by the Police Department does not have the full functionality of reporting needed to effectively administrate investigations and track potential early warning signs for possible employee issues. Another shortcoming of the current software is that it does not provide annual reporting to the standards and requirements set by the Commission on Accreditation for Law Enforcement Agencies (CALEA).

Glendale Police Department staff researched several potential software solutions to support the desired functionality including Police Trak Systems, Administrative Internal Affairs Suite from L.E.A. Data Technologies, as well as the IAPro Solution from CI Technologies. Review of software packages offered revealed there is only

one that meets the needs of the Police Department. The IPro Solution was delivers the functionality required in regard to the required annual reporting, supporting the ongoing CALEA Accreditation.

Analysis

The IPro Solution is a set of specialized applications including IPro, BlueTeam, and EIPro, designed to support the Professional Standards Unit, front-line uniform and supervisory elements of the Police Department. This set of police integrity software products is designed to work together and is the only software determined to support the desired functioning of the Professional Standards Unit, with services for migration of the data from the current system and end-user training for the new software. A Special Procurement Request was submitted to and approved by Materials Management. If approved by Council, the purchase and agreement with CI Technologies will include the software, licensing, migrating the current data, training on the new product, and annual maintenance. Staff is requesting Council authorize the City Manager to enter into a five (5) year services agreement with CI Technologies and approve the expenditure of funds in an amount not to exceed \$61,300 over the life of the agreement.

Budget and Financial Impacts

The total for the initial products and services purchase is \$36,500, with the first year of annual maintenance included. An annual maintenance fee of \$6200 will begin in year two (2) and proceed through year five (5) of the services agreement, for a total maintenance cost of \$24,800. Funds for the initial purchase are available in the FY 2017-18 Police Department budget that will be presented to City Council for adoption. Appropriation for annual maintenance fees will be requested in those FY budgets presented and is contingent upon Council approval.

Cost	Fund-Department-Account
\$36,500	1000-12210-522700, General Fund-PD Fiscal Management-Software Maintenance

Capital Expense? No

Budgeted? Yes

Requesting Budget or Appropriation Transfer? No

If yes, where will the transfer be taken from?